

eChat Control and Dispatcher System

work organization easily on computer

The eChat Control and Dispatcher System software is the right tool for efficient, state-of-the-art job management. The software, which is available for PCs running the Windows® operating system, allows you to conveniently overview and handle all the most important services of the Anico eChat communication platform on a single, easy-to-handle user interface:

you can easily handle talk groups, record conversations and send messages, coordinate the workflow of the team and monitor the geographic location of co-workers using GPS-based location tracking.



Voice calls direct from your PC

Dispatchers can reach all co-workers, initiate or respond to calls in multiple talk groups, and they can even have individual, full-duplex voice conversations with any team member using the microphone of the computer. The dispatcher is enabled to simultaneously monitor all talk groups and see which users are listening in which group.

Handling talk groups

Using the eChat Control and Dispatcher System software all talk groups are available for making calls or monitoring. The dispatcher can create temporary groups and rearrange the users in the talk groups as needed.

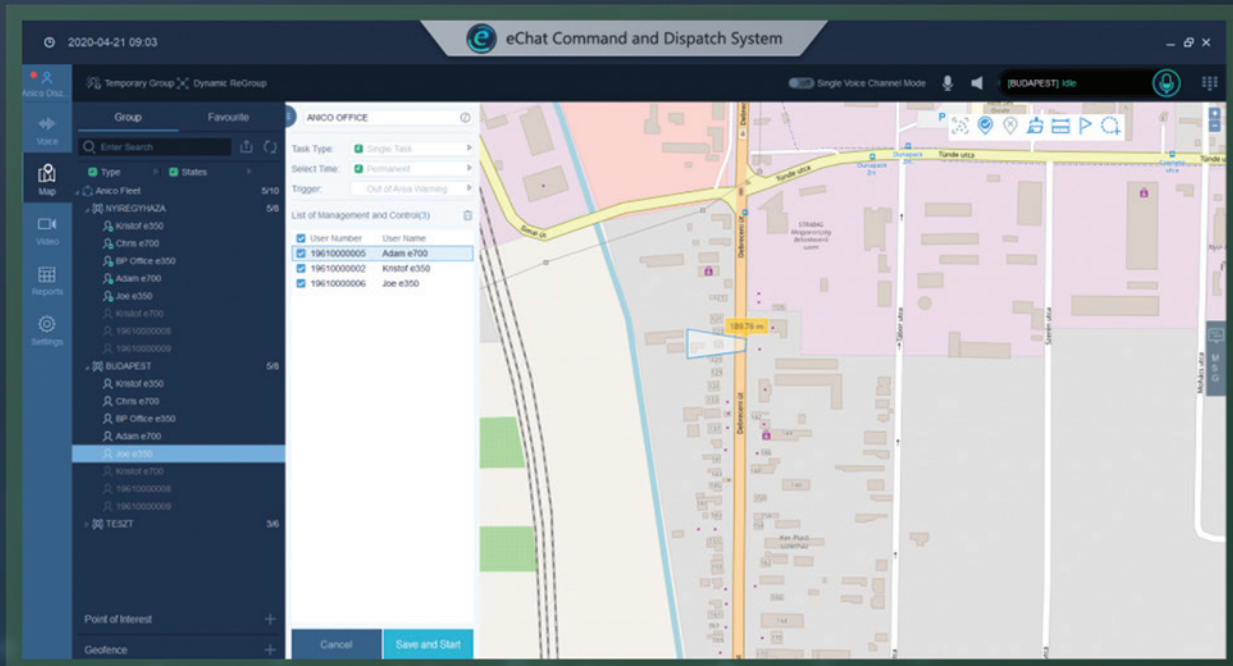
Text messages

The dispatcher can send short text messages to any user of the system.

Geographic positioning, tracking and alerts

The dispatcher can check the **geographic whereabouts** of co-workers at any given time and can also check history: what route a user has covered. This is especially important for security service or transportation companies.

Geo-fencing functions are available in the software to trigger automatic alerts when users enter or leave a certain area.



Security functions

When a user presses the orange **alarm button** of the transceiver, the dispatcher immediately gets an alert.

The **lone worker function** is designed for the security of colleagues working alone. These co-workers need to check in at regular intervals. If a compulsory check-in is missed, the dispatcher gets an automatic alert and can try to get in touch with the user or send somebody to his last known location.

Voice recording

The dispatcher software has an inbuilt voice recorder that allows recording conversations taking place in the various talk groups. The locally stored audio files can be searched from the console's database and replayed any time.